

# Troubleshooting Guide

## LightSync Power Supply

LS PS Part #93001860

### Communication Issues

- If Power LED is not lit, check the power to board.
  - 24vac Red to Red, 12vac Red to Yellow.
- Data Output provides refreshed Device Power (12-16vdc).
  - Measure Device power on pins 1/2 (Orange pair) and 3/6 (Green pair).
- Are Data Cables connected to correct In/Out ports and seated properly?
  - Test Data Cables for damage and verify data cables are terminated properly (T568B standard) using a cable tester.

